



## Level 2 Animal Care

Our work-based qualification is a fantastic way to start a career within the animal care industry, enabling people to learn the skills needed to successfully care for animals in a professional workplace. It contains a range of pathway options so learners can focus on a particular area of specialism across a variety of animal care businesses.

### Benefits for the learner

- All training takes place in the workplace, with no day release needed.
- As an employee you have access to holiday entitlement as well as being paid to train.
- Skills are all learnt in a working environment.
- Learn from other professionals in the animal care industry.

### Benefits for the employer

- Employees' training will be tailored to your business needs.
- Enhance the skills and knowledge learnt through a variety of pathways.
- Improve staff retention by enabling them to obtain a recognised qualification.
- Enable your business to grow with a team that is invested in it's future.
- A free recruitment service is available including advice and guidance.



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We invest in people Platinum



## Essential Skills

Welsh Government is committed to raising the levels of Essential Skills across Wales. Communication and Application of Number qualifications are an integral element of the funded apprenticeship frameworks.

These are usually delivered through workshops at one of our centres and will be planned well in advance. If you have completed Essential Skills previously or are able to provide suitable evidence, such as GCSE certificates or similar, you may be exempt from completing this element of the qualification.

Essential Skills	
Learners will need to complete:	
Application of Number	Level 1
Communication	Level 1

## Qualification Overview

The qualification will take a minimum of 16 months to complete.

To achieve the Level 2 Animal Care qualification, **Welfare pathway**, you must complete a minimum of 44 credits in total:

- Mandatory units - 28 credits
- Mandatory optional units - 5 credits\*
- Optional units – a minimum of 11 credits\*

To achieve the Level 2 Animal Care qualification, **Dog Grooming pathway**, you must complete a minimum of 48 credits in total:

- Mandatory units – 28 credits
- Mandatory optional units - 12 credits\*
- Optional units – a minimum of 8 credits\*

To achieve the Level 2 Animal Care qualification, **Pet Care and Retail pathway**, you must complete a minimum of 44 credits in total:

- Mandatory units – 28 credits
- Mandatory optional units - 8 credits\*
- Optional units – a minimum of 8 credits\*

To achieve the Level 2 Animal Care qualification, **Zoo and Wildlife Establishment pathway**, you must complete a minimum 47 of credits in total:

- Mandatory units – 28 credits
- Mandatory optional units - 5 credits\*
- Optional units – a minimum of 14 credits\*

\*these credits will be chosen from allocated units to fit the criteria for the pathway.

## Mandatory Units

Unit Title	Level	Credit Value
Maintain and develop personal performance	2	2
Establish and maintain effective working relationships with others	2	2
Promote and maintain the health and well-being of animals	2	4
Deliver basic treatments to animals	2	5
Select and prepare accommodation for animals	2	3
Maintain animal accommodation	2	3
Control and restrain animals	2	2
Moving animals between locations	2	2
Make sure your own actions reduce risks to health and safety	2	5

## Optional Units

Unit Title	Level	Credit Value
Maintain the cleanliness and bio security of the animal care working environment	2	5
Provide controlled exercise opportunities for animals	2	4
Provide opportunities for animals to have freedom to exercise	2	4
Welcome, receive and care for visitors to sites	2	3
Carry out reception duties	2	2
Handle payments from clients	2	2
Prepare and groom animals	2	4
Dry dogs prepare their coats for styling	3	3
Communicate information within the workplace	3	2
Maintain and store records within the workplace	3	2
Prepare feed for animals	2	2
Provide feed and water to animals	2	3
Load and unload animals for transportation	2	3
Keep stock at required levels in a retail environment	1	3
Provide information and advice to customers in a retail environment	2	5
Train animals through basic training programmes	2	5
Contribute to the evaluation and implementation of basic animal training programmes	2	3
Handle animals to enable them to work effectively	2	6
Care for animals after they have worked	2	4
Process payments for purchases in a retail environment	2	4
Prepare and groom dogs prior to bathing	2	4
Bathe and clean dogs	2	3

\*Please note work placements will be assessed before the qualification commences to ensure that learners can meet the requirements of any chosen pathway listed above. Please discuss your options further with our team to find out more.



## Progression

If you are in a suitable role, you could progress to:

- Level 3 Animal Care (welfare or dog grooming)

After completion we have even more qualifications to help you progress your career. If you want to move into management – we have courses in Leadership and Management from Levels 2 to 5. Depending on your job and responsibilities you could even choose from Business Administration, Digital Marketing, Customer Service and more.



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