



Level 3 Animal Care

For those with a level of experience working within the animal care sector or in an animal care business, this qualification will expand the skills needed to work confidently in a more senior role. Learners will develop advanced knowledge of the species/breeds that they work with, alongside embedding fundamental skills such as animal first aid.

Benefits for the learner

- Gain enhanced skills in animal care management whilst in a professional workplace.
- Continue to progress within the animal care industry in a role that requires more responsibility.
- Entitlement to full employment rights as a paid employee.
- Work alongside animal care specialists and advance your knowledge.

Benefits for the employer

- Encourage staff retention by enabling progression into more senior roles.
- Adaptive apprenticeships with pathways tailored to your business goals.
- Train in a way that suits your requirements and adheres to current legislation.
- Invest in your business' future.



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Essential Skills

Welsh Government is committed to raising the levels of Essential Skills across Wales. Communication and Application of Number qualifications are an integral element of the funded apprenticeship frameworks.

These are usually delivered through workshops at one of our centres and will be planned well in advance. If you have completed Essential Skills previously or are able to provide suitable evidence, such as GCSE certificates or similar, you may be exempt from completing this element of the qualification.

Essential Skills	
Learners will need to complete:	
Application of Number	Level 2
Communication	Level 2

Qualification Overview

To achieve the Level 3 Animal Care qualification, **Welfare pathway**, you must complete a minimum of 54 credits in total:

- Mandatory units – 20 credits
- Mandatory optional units – 14-17 credits*
- Optional units – a minimum of 20 credits*

To achieve the Level 3 Animal Care qualification, **Dog Grooming pathway**, you must complete a minimum of 55 credits in total:

- Mandatory units – 20 credits
- Mandatory optional units – 16-18 credits*
- Optional units – a minimum of 19 credits*

To achieve the Level 3 Animal Care qualification, **Pet Care and Retail pathway**, you must complete a minimum of 57 credits in total:

- Mandatory units – 20 credits
- Mandatory optional units – 14-17 credits*
- Optional units – a minimum of 23 credits*

To achieve the Level 3 Animal Care qualification, **Zoo and Wildlife Establishment pathway**, you must complete a minimum 54 of credits in total:

- Mandatory units – 20 credits
- Mandatory optional units – 14-17 credits*
- Optional units – a minimum of 20 credits*

The qualification will take a minimum of 16 months to complete.

Mandatory Units

Unit Title	Level	Credit Value
Implement, monitor and evaluate plans for the health and welfare of animals	3	6
Promote, monitor and maintain health, safety and security of the workplace	3	6
Plan the handling and restraint of animals	3	4
Plan, supervise and control the movement of animals	3	4

Optional Units

Unit Title	Level	Credit Value
Promote and maintain the health and well-being of animals	2	4
Welcome, receive and care for visitors to sites	2	3
Handle animals to enable them to work effectively	2	6
Care for animals after they have worked	2	4
Provide advice and guidance on the choice and care of animals to prospective keepers	3	7
Assess the suitability of new environments for the placement of animals	3	7
Plan the establishment and management of wild animal populations	3	5
Monitor and evaluate the establishment and management of wild animal populations	3	4
Provide information on how to maintain the behaviour, health and welfare of animals	3	2
Recognise and interpret the behaviour of animals	3	4
Contribute to the prevention of aggressive and abusive behaviour of people	3	4
Contribute to managing aggressive and abusive behaviour of people	3	5
Sell over the counter medicines and treatments for the care of animals	3	7
Provide information to customers seeking advice about symptoms and over the counter medications for the care of animals	3	7
Evaluate the match between individuals and animals	3	4
Design integrated training programmes for people and animals to realise their combined potential	3	4
Implement integrated training programmes for individuals and animals to realise their agreed outcomes	3	5
Evaluate integrated training programmes for people and animals against agreed outcomes	3	4
Plan and prepare to release native animals into natural habitats	3	5
Prepare and construct new structures or surfaces	3	5
Handle animals	2	2
Plan diets and feeding regimes for animals	3	6
Monitor and evaluate the feeding of animals	3	3
Select and prepare animals for breeding	3	4
Manage the care of young animals	3	3
Plan the accommodation of animals	3	4
Monitor and evaluate the accommodation of animals	3	4
Select animals for training	3	4
Design individual training programmes for animals	3	4

Optional Units

Unit Title	Level	Credit Value
Implement individual training programmes for animals	3	4
Evaluate and improve training programmes which enable animals to achieve specific objectives	3	2
Prepare for the transportation of animals	2	4
Load and unload animals for transportation	2	3
Establish animals in a new environment	3	3
Maintain the health and welfare of animals during transportation	2	4
Plan, monitor and evaluate the transportation of animals	3	3
Determine and agree policies for the management of animals	3	5
Monitor and evaluate the implementation of animal management policies	3	4
Encourage and motivate volunteers	3	5
Manage the work of volunteers	3	6
Prepare and maintain the operational condition of work boats	2	6
Operate work boats	2	6
Prepare interpretive entertainment and educational activities	3	4
Deliver and evaluate interpretive entertainment and educational activities	3	4
Organise the receipt and storage of goods in a retail environment	3	11
Maintain the availability of goods for sale to customers in a retail environment	3	11
Evaluate the receipt of payments from customers	3	9
Improve the customer relationship	3	7
Work with others to improve customer service	3	8
Assess and plan dog grooming work	3	4
Carrying out styling and finishing of dogs	3	6

*Please note work placements will be assessed before the qualification commences to ensure that they can meet the requirements of any chosen pathway listed above. Please discuss your options further with our team to find out more.

Progression

After completion we have more qualifications to help you progress your career. If you want to move into management – we have courses in Leadership and Management from levels 2 to 5. Depending on your job and responsibilities you could even choose from Business Administration, Digital Marketing, Customer Service and more.



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